

# Family Portal Introduction

## About MyEd

MyEducation BC is the system used across the province for managing student information such as attendance and report cards. The Family Portal allows parents and guardians to have access to the MyEducation BC system, where you can view report cards, attendance, demographics, and progress towards graduation.

## MyEducation BC Family Portal link:

<https://myeducation.gov.bc.ca/aspen/logon.do>

## Initial Login

Your user name/login will be "sd5-firstinitiallastname" (example: your name is John Smith, so your user name/login will be sd5-jsmith).

Our district is not set up to use the "Request an Account" or "Forgot my Password" features, so you will have to use the SD5-assigned account and password.

- Use the generated password from the email you have received to initialize your account and log in for the first time - do not copy and paste the password, it will have to be typed in.
- Note that it is case sensitive.
- Once logged in, you will be able to change your password.
- Please ensure popups are enabled for this site.

*\*\*We recommend using a laptop or desktop computer to initialize your account. Once your Login account is activated, you will be able to use a smartphone/tablet to access all information on the system\*\**

## Some tips and tricks:

- Ensure that you use the above link, to prevent from trying to access a "test site" (the test site is not accessible and will not allow you to log in)
- Remember your Login ID is sd5-firstinitiallastname, not an email address or other login
- First time logging in must be done on either a laptop or desktop computer. Once you have logged in and changed your password, you can access the Family Portal from a smartphone or tablet. The system-generated password must be typed in (not copied and pasted) and is case sensitive. Contact the school if you do not know your generated password
- Enable popups for this website
- Your cache may have to be cleared if you are having troubles logging in

Please contact the school if you require any assistance.