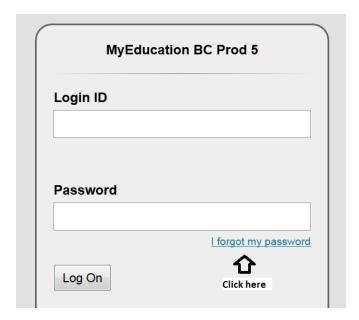


When attempting to log into MyEducation BC, the number of invalid attempts allowed is five (5). Stop trying different passwords on the fourth (4) attempt.

To reset your password, click on <a>I forgot my password



In School District 5, our **Login ID** is sd5-firstinitiallastname

The **Primary email** address is the email address that was used by the school to set up your account.



Your security question will appear at the bottom of the dialogue box (please note that the number of characters displayed does not indicate the number of characters in your answer).



If you answered the security question correctly a green pop up will appear saying you were successful in resetting your password.

Note: be patient, the email doesn't immediately arrive.

Open your email and find the email from sysadmin@myeduation.gov.bc.ca

From: sysadmin@myeducation.gov.bc.ca

To:

Subject: Reset MyEducation BC Password Last

name, First name,

This email has been sent because a request to reset your password has been made on Sun Oct 25 12:40:01 PDT 2020. Your temporary password is displayed below. You will be prompted to set a new password the next time you log in.

Username: sd5-firstinitiallastname (i.e. sd5-jdoe) Password: a computer generated password

If you did not authorize this action, please contact your school office.

Sincerely,

MyEducation BC System Administrator BC

Log in to MyEducation BC



A new Pop Up screen will appear:

Paste the temporary computer-generated password again.

Enter a new password.

Password Requirements

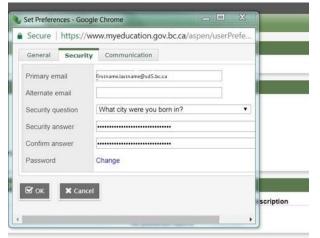
- Minimum 8 characters
- At least one number
- At least one capital and lowercase letter
- At least one symbol that is not a letter or number
- Cannot contain password, login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers.

Enter the new password again.

Click OK.

Security Preferences:

Please remember to set your security preferences to something you will remember!



Please note the number of asterisks (*****) is not equivalent to the number of characters in your security answer.

